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28 September 2020

Economic Security Corporation of Southwest Area's Summer Energy Crisis Intervention Program Unprecedented Extension to October 31, 2020

The Missouri Department of Social Services in an effort to respond to the COVID-19 Pandemic and Low-Income Home Energy Assistance Program (LIHEAP) services to provide payment assistance for low-income Missourians with their summer cooling bills if they are in crisis.

There are some changes to the Summer Low Income Home Energy Assistance Program.

Summer Low-Income Home Energy Assistance Changes for This Year Include:

- Increased income level for Missourians to qualify up to 150% of the Federal Poverty Guidelines.
- Maximum benefit is up to \$600 per household
- Deadline for assistance will now be until October 31, 2020
- There is an on-line application that can be used to make application from smart phones, tablets, laptops or desktop computers.

To Be Eligible for the Summer Cooling Program:

- Meet or be below 150% of the Federal Poverty Level, and
- Must have a shut-off notice or services been terminated, and
- Be responsible for paying home cooling bill, and
- Have less than \$3,000 in bank accounts, retirement accounts or investments, and
- Be a U.S. citizen or legally admitted for permanent residents.

We will continue to engage using mobile phones, social media (Facebook), website (www.escswa.org) or Energy Assistance's direct email: mailto:liheap@escswa.org. If you need to reach any of the staff at these offices please use, the following direct phone lines/email:

ESC Central Office in Joplin:

• Utility Assistance: 417-781-0352, select option 4 or liheap@escswa.org

Other ESC Office Locations in Southwest Missouri:

ESC's Neosho Office: 417-451-2206
ESC's Anderson Office: 417-845-6011

ESC's Lamar Office: 417-682-5591